

**STATE OF ILLINOIS  
TRAFFIC MANAGEMENT  
TRAINING PROGRAM**

**Teresa Haley**



SOUTHERN ILLINOIS UNIVERSITY  
**EDWARDSVILLE**

The logo for Southern Illinois University Edwardsville, with "SOUTHERN ILLINOIS UNIVERSITY" in a small, black, sans-serif font above the word "EDWARDSVILLE" in a large, red, serif font with a thin red underline.

# Key Stakeholders

- **Illinois Department of Transportation**
- **Illinois State Toll Highway Authority**
- **Illinois State Police**
- **Federal Highway Administration**
- **Office of the State Fire Marshal**
- **Towing and Recovery Association of America**
- **Illinois Fire Institute Service**

# Goals

- **Make sure Everyone goes Home Safe!**
- **Reduce Secondary Crashes**
- **Funded by IDOT and ICT**
- **Developed by Southern Illinois University Edwardsville (SIUE)**



# Background

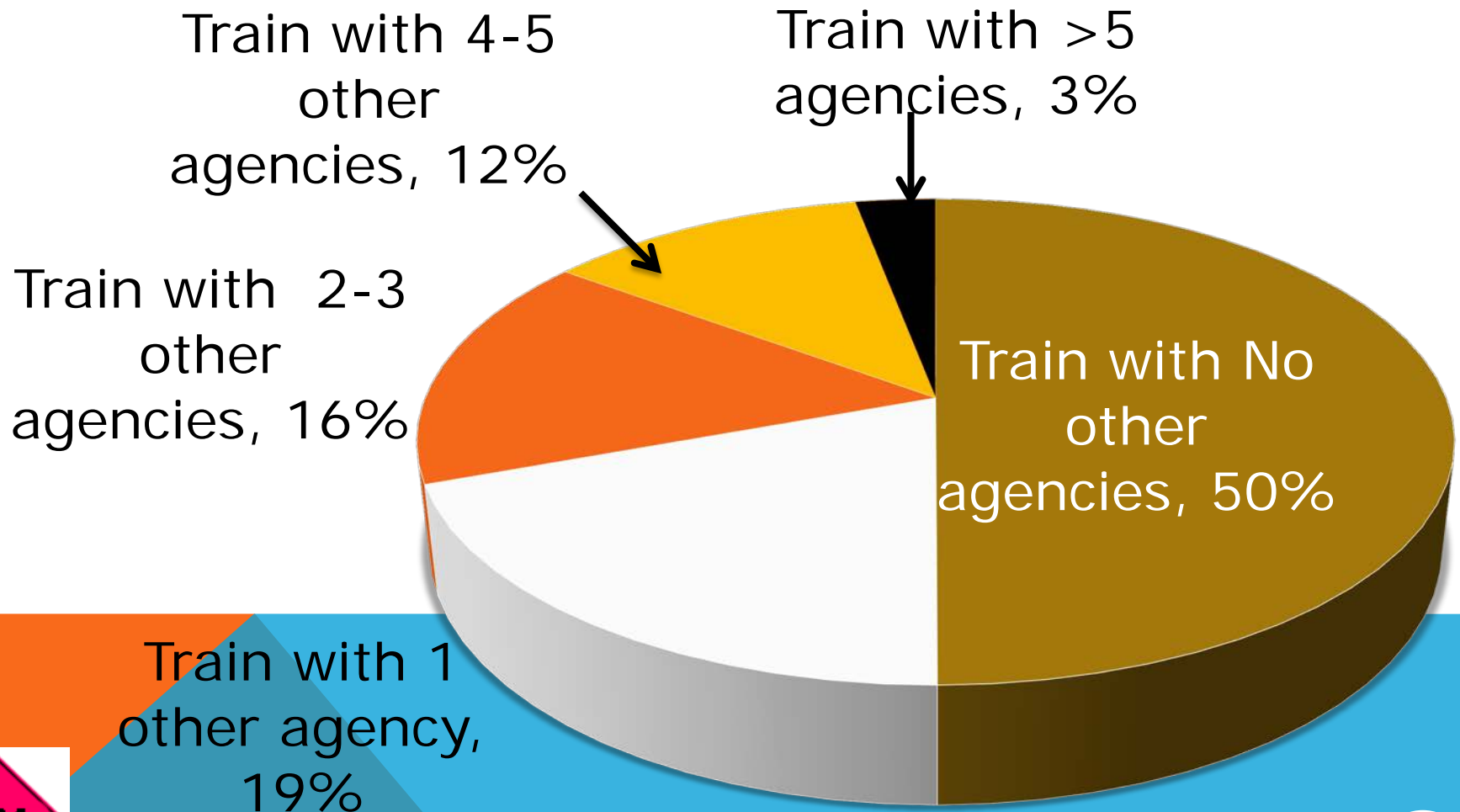
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- **SHRP II compliant**
  - **Endorsed by the FHWA in 2012**
- **Improved the safety of responders**



# Need Assessment

## Who trains with other agencies?



# Illinois Police, Fire, Ambulance, Tow & Maintenance 2010-2013

Vehicle Use  
Crash Type

	Police			Fire			Ambulance		
	Fatal	Injury	PD	Fatal	Injury	PD	Fatal	Injury	PD
<b>2010</b>	4	666	1,556	0	51	200	1	75	223
<b>2011</b>	3	608	1,641	0	42	213	1	63	253
<b>2012</b>	3	530	1,328	0	33	186	1	62	208
<b>2013</b>	6	526	1,582	1	51	236	1	81	292

	Tow Truck			Construction/Maintenance		
	Fatal	Injury	PD	Fatal	Injury	PD
<b>2010</b>	4	123	480	13	759	3,107
<b>2011</b>	2	123	482	12	692	3,048
<b>2012</b>	1	89	433	16	672	2,742
<b>2013</b>	5	105	442	14	766	3,174

# Target Audience

## **Law Enforcement**

Patrol, Supervisors, Accident Investigators/Reconstructionists

## **Fire Department**

Fire personnel, Officers, Rescue/Extrication crews, HazMat teams

## **Emergency Medical**

Duty personnel, Supervisors, Air Medical crews

## **Tow & Recovery Operators**

Light-, Medium-, & Heavy-duty Operators, Supervisors

## **Highway Department**

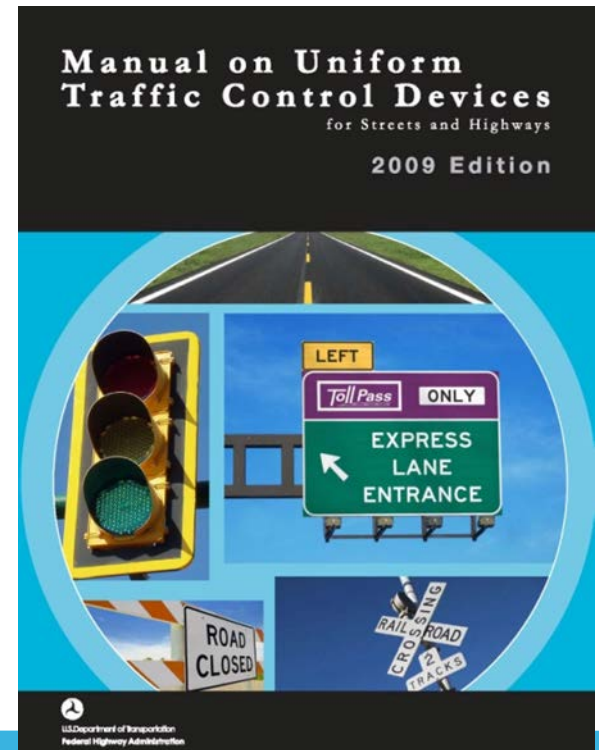
Municipal, County, State DOT, Courtesy Patrol, Tollway

## **Communication**

911 Centers, Traffic Operations Centers,  
Transportation Management Centers (TMC)

# Development

- Project began in 2009
- Objectives
  - Reduce secondary crashes
  - Follow NIMS guidelines
  - Follow MUTCD guidelines
  - Include legal options
  - Include operational agreements





# In-Class Modules

- **Module 1: Introduction**
- **Module 2: Role and Responsibilities**
- **Module 3: 3C's**
- **Module 4: Initial Scene Response**
- **Module 5: Incident Classification**
- **Module 6: Traffic Management**
- **Module 7: Clearance/Termination**
- **Module 8: Case Studies and Table Top Exercises**

# **In-Class Training**

**72 classes were held in 2015**

**25 class held in December 2015**

**Over 2100 Tow Operators were trained in 2015**

**Just over 6,000 1<sup>st</sup> Responders have been trained in Illinois since 2011**



# 3 C's

- Communication
- Coordination
- Cooperation



- Introduction
- In-Class Modules
- Online Modules
- Training Games
- Conclusions



**RELEASED 5<sup>TH</sup> REVISION  
IN SEPTEMBER 2015**



# **SUCCESSSES**

**TIM was the first online training provided for multiple users (internal and external to IDOT).**

**The ability to allow users external to IDOT/Nationwide to register and take the online course.**



# **SUCCESSSES**

**Received Sweet 16 from FHWA  
Award for High Impact .**



**ONLINE TRAINED - 600**

**Many other states**

**Many not completed**





# CHALLENGES

**GETTING 3000 TOW OPERATORS TRAINED BY JANUARY 1,  
2016.**

**ENSURING TRAINING RECORDS WERE/ARE NOT DUPLICATED**

**THE ABILITY TO ALLOW USERS EXTERNAL TO IDOT TO  
REGISTER AND TAKE THE ONLINE COURSE**

**THE VIDEO AND AUDIO CONTENT OF THE COURSE STAYS  
INTACT.**



# SB1441

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**(7) every person operating a towing or recovery vehicle on behalf of the towing service must have completed a Traffic Incident Management Training Program approved by the Department of Transportation**



# TIM POLICY COMMITTEE

MABAS

ILEAS

ILETSB

IPWMAN

IFSI

IESMA



# Online Modules

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- **Module 10: Introduction to Incident Management**
- **Module 20: Laws and Policies**
- **Module 30: Highway Terms**
- **Module 40: Roles and Responsibilities**
- **Module 50: Incident Classification**
- **Module 60: Temporary Traffic Control I**
- **Module 70: Temporary Traffic Control II**
- **Module 80: Introduction to Safe Parking**
- **Module 90: TRAA Vehicle Classification**
- **Module 100: Electric Vehicle Training**
- **Module 110: Cable Stay Systems**



# Training Game



# Traffic Incident Management Challenge

- Educate users who are new to highway parking
- Refresh knowledge for those who have been working for years
- Provide safe ways to test highway parking procedures
- Encourage user ability to interact with others while responding

# ONLINE REGISTRATION

[HTTP://WWW.ILDOTTRAINING.ORG/](http://www.ildottraining.org/).  
REGISTER NEW USER ACCOUNT

To schedule a class near you, please visit the IDOT  
Website:

[HTTP://WWW.IDOT.ILLINOIS.GOV/TRANSPORTATION-  
SYSTEM/SAFETY/ROADWAY/TRAFFIC-INCIDENT-  
MANAGEMENT](http://www.idot.illinois.gov/transportation-system/safety/roadway/traffic-incident-management)

OR

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# Conclusions

**Illinois:** At the TtT session in Illinois, the implementation committee presented a poster sized schedule where trainers could sign-up and commit to conducting training at a pre-determined location and date.

Post TIM Training Online

Replace 8 x 10 Certificates with wallet size certificates